

The WHMI Central Communication Centre has now been operational for one month. Demand for this service has been a great success! WHMI is pleased to announce that it has employed and trained additional staff to ensure that our team of booking specialists are available to respond to your individual needs promptly and in a timely manner. The Central Communication Centre has been instrumental in providing referrers with prompt patient results, accurate and up to date information and sourcing the next best available appointment for your patient, to ensure minimal wait times.

To access the health professional priority service please call 8345 6234 and select option 3 to speak with one of our dedicated booking specialists.

Thank you for your feedback!

WHMI would like to thank all referrers who took the time to participate in our Referrer Satisfaction Questionnaire. Your feedback is extremely valuable and your additional comments have enabled us to review some of our current practices. WHMI is committed to improving our services to meet your needs and providing the community in the West with a high standard of care. We value our association with local medical practices and healthcare professionals. WHMI will continue to inform you of improvements to our service following your feedback, stay tuned for further information in future 'News Update Editions'.

For further information on our services or additional feedback please contact Leesa Myers 0404 595 111

Western Health Medical Imaging at Williamstown Hospital is currently providing dedicated MSK ultrasound sessions on a *Wednesday* and *Friday* afternoon. All scans are performed by our qualified musculoskeletal sonographers with specialist consultant Radiologists at hand. All musculoskeletal ultrasounds can be performed and results sent to the referring Doctor within 24 hours.

As part of our ongoing commitment to our referrers WHMI has the ability to deliver all medical imaging reports electronically to your practice management system. Healthlink is a convenient, efficient and secure method of obtaining your patient Medical Imaging reports. If your practice is not yet taking advantage of this method, please contact Leesa Myers on 0404 595 111 for further information.

COMING UP SOON – BREAST IMAGING EDUCATION EVENING

Western Health Medical Imaging in conjunction with the Western Health GP Liaison Unit are proud to support the continued education of General Practitioners. A Breast Imaging Education Evening is being developed for the second half of this year. The evening will include information on referral guidelines, interpretation of breast imaging reports and follow up imaging care.

More information will be included closer to the Evening in following News Update Editions.

