

**CANCER SERVICES DEPARTMENT**  
**BECOMING A CONSUMER REPRESENTATIVE**

Many thanks for your interest in becoming a consumer representative for the Western Health Cancer Services Department. Your help to improve our services would be very much appreciated.

There are a few different ways that you can be involved, depending on your interests and time. You may choose to be involved for:

- one-off task, or several one-off tasks,
- short-term basis (6-12 months), or
- longer term (12 months or longer).

| <b>Type of task</b>  | <b>Time required</b>                         |
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| Read consumer information documents and provide feedback about whether they make sense and are meaningful.   | 1-2 hours, one-off                           |
| Read an application for a new project and provide feedback on whether this project will improve services.  | 1-2 hours, one-off                           |
| Review our website and provide feedback about the information and how we can improve it.   | 1-2 hours, one-off                           |
| Help us create patient stories and patient information videos. These could be written or a video, and with your permission, could be shared on our website and internet platforms such as YouTube.   | 3-4 hours, one-off / multiple                |
| Complete surveys from time to time to give feedback about a specific aspect of our service.  | 3-4 hours per year                           |
| Join an advisory committee for a project. This would involve: <ul style="list-style-type: none"> <li>• Providing feedback about the project from a consumer perspective e.g. new signs to display in the Chemotherapy day unit, information fliers for patients, feedback about the process for new patients being referred to our service, etc.</li> <li>• Attending 3-4 meetings over a year</li> <li>• Reading documents and emails about the project.</li> </ul> | 1-2 hours per month over a 9-12 month period |
| Join the Cancer Services <b>Consumer Advisory Group</b> . This is a new committee consisting of a group of consumers and senior staff from the Cancer Services Department at Western Health. It will meet a few times each year to be a sounding board for ideas or initiatives, and to offer opportunities for consumers to give input into the services and projects run by the department. The first meeting is planned for mid-2018.                             | 1 hour meeting 3-4 times per year            |

**Your involvement would be voluntary and you would be free to discontinue at any time.**

For more information about any of these roles, please contact:

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