

# INFORMATION

## MEDICARE INELIGIBLE PATIENTS



### Who is a Medicare Ineligible Patient?

A Medicare Ineligible Patient is someone who does not hold a valid Medicare card, is not an Asylum Seeker or is not a visitor from a country who has a Reciprocal Health Care Agreement with Australia.

If you are not eligible for Medicare you will be required to pay for all hospital services. Patients who do not have a Medicare card or who are not eligible for Medicare benefits will need to organise payment with Patient Accounts before receiving care and services. Charges may vary depending on the treatment provided and whether you are covered by an Australian Health Insurance Policy.

### Will I have to pay for my health care whilst at Western Health?

Yes, as a Medicare Ineligible patient it is your responsibility to ensure that you have Health Insurance cover and adequate money to cover the full cost of your health care.

#### I do not have health insurance.

If you do not have health insurance you must pay for the full cost of your health care and treatment at Western Health.

The cost of Health Care at Western Health includes any Outpatient, Inpatient, Emergency, Allied Health, Theatre, Medical Imaging, Anaesthetic fees, Prosthetics, Pathology and Pharmacy costs.

For further information regarding costs please speak with our Patient Liaison officers or refer to the 'Guide to costs'

#### I have health insurance.

Western Health will require an upfront deposit for the costs of your care. This deposit contributes to the costs related to your care that may not be covered by your Health Insurance. You must pay for any shortfall between the amount charged and the amount paid by your health fund. Any remaining balance will be refunded to you once payment has been received by the health fund.

All Outpatient appointments must be paid in full prior to your visit. You can then take the receipts to your health insurance fund and make a claim. The amount you get back will depend on your Health Insurance policy.

### What information will I be asked for?

When you come to hospital you will need to provide us with:

- Your passport & Visa Status
- Up-front payment for services
- Relevant health insurance policy details
- Overseas residential address and phone numbers
- Residential details and sponsor details including contact information during your stay in Australia



# Need help or assistance?

To find out more about your level of cover please contact our Patient Liaison Officers who can assist and discuss the costs of your care with you.

## Telephone

**Footscray Hospital: 8345 7151**

**Sunshine, Sunbury & Williamstown Hospital: 8345 1083 or 8345 1084**



## A General Guide to Costs

If you are not eligible for Medicare you will be required to pay for all hospital services including outpatient appointments. If you have health insurance, please check with your health fund for any possible refund, you will need to present your invoice and receipt.

### Guide to Costs - Insured & Uninsured Patients

Emergency Services	
Emergency Department Consultation	\$600 per visit \$550 upfront
Emergency Department Stay (Inc. procedure)	\$1700 per visit
Outpatient Services	
Outpatient Visit	\$425 per visit
Allied Health	\$212 per visit
Pharmaceutical Services	Full Cost
Medical fees including anaesthetic fees	Full Cost
Radiology & Pathology services	Full cost
Day Procedure Unit/Theatre charges	Full Cost
Prostheses or Aids & Appliances	Full cost

Fees apply from 1st of September 2020

Day/Overnight Stay	Shared Room	Single Room
Medical	\$1,700	\$2,040
Surgical	\$2,000	\$2,400
Advanced Surgical	\$2,400	\$2,880
Coronary Care Unit	\$3,100	-
Intensive Care Unit	\$6,000	-
Psychiatric Admission	\$1,850	-
Dialysis	\$1,600	-
Day Chemotherapy	\$1,700	\$2,040
Rehab	\$1,800	\$2,160
Hospital in the Home	\$600	-
Special Care Nursery	\$3,000	-
Geriatric & Palliative Care	\$1,500	\$1,800
Interpreter Services	\$152	-
Neonatal ICU	\$4,000	-
Theatre Fees	\$500-\$700	-

## How do I pay my account?

### • Pay by Phone

Please contact our Patient Liaison Officers on 03 8345 1083 or 03 8345 1084

### • Pay in Person

Payments can be accepted by cash, credit card or EFTPOS, please talk with your Patient Liaison Officer.

