

What can you bring into Western Health for patients



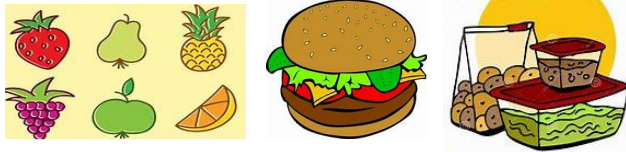
Pre-Packaged Food



All pre-packaged food needs to be able to be wiped down with disinfectant wipes.



All other food is NOT allowed into Western health 



No home cooked meals.

Please speak with the nurse on your ward for more information.

Personal Items Allowed

- Toiletries
- Clothing
- Technology (Phone, Laptop, Charger, Tablet)
- Glasses / Hearing Aids / Dentures
- Comfort Items



Only bring to hospital what is really needed

The Australian Charter of Healthcare Rights describes the rights of all people who use the Australian healthcare system. Copies of the charter in community languages are available near the main entrance of all Western Health hospitals, or ask a staff member or volunteer.

For more information, visit www.safetyandquality.gov.au/australian-charter-healthcare-rights



Author: Tom Barnett and Sharon Neale
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This material has been developed in partnership with Western Health consumers.



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Western Health

Before bringing personal items into the hospital please:

- Wash all clothes in a hot wash (60 degrees or more)
- Wipe down all items with a disinfectant wipe so they are clean
- Bring items into hospital in one plastic bag



Drop-off and pick-up times for personal items are 7am – 8pm, 7 days a week

- When you come into hospital to drop off and pick-up items have the patient's name, ward and bed number
- Report to the Security officer at the front entrance, they will help you with what needs to happen next
- If you are visiting and taking personal belongings to the patient you will need to let the Security officer know
- Patient's dirty belongings will be placed in a blue plastic bag in the patient's room, after your visit please take these home



Hospital staff will wipe down items that are brought into hospital with disinfectant wipes. Western Health takes no responsibility for any damage that may occur when wiping down patient items.

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