



The EMR support team can be identified by their blue T shirts or blue badges.

This large team of experts are guiding our healthcare professionals through this exciting journey to enhance Western Health's provision of Best Care.



ELECTRONIC MEDICAL RECORD



Improving Patient Care



For further information please speak with one of the members of staff looking after you.



If you have English language difficulties please ask staff to check if this information is available in your preferred language.

Western Health's Electronic Medical Record will Go-Live over November - December 2018



What is an Electronic Medical Record?

An Electronic Medical Record (EMR) is an electronic version of a patient's paper medical record. Your healthcare team will enter your health information into their computer as they care for you.



Why is Western Health implementing an EMR?

Our new way of working using the EMR will assist in improving patient care and safety.

How does the EMR affect me?

EMR information is up to date, easy to read and instantly accessible by your healthcare team, enabling us to provide prompt diagnosis and treatment.

Early warning systems in the EMR will lead to quicker intervention for at risk patients and safer medications management.

Patients will experience less repetition of questioning and tests and an improved patient experience.

A positive patient experience is at the centre of everything we do at Western Health so we are excited to be on this journey to further improve upon our excellence in patient care.

Who can access my Western Health EMR?

Only authorised hospital staff can access your record so your information remains private and secure.

When you are due to go home, a summary of your medical information from your hospital stay, called a 'discharge summary', will be sent to your local doctor.



Is this the same as My Health Record?

No. My Health Record is managed by the Australian Government.

From early 2019, when you go home after your hospital stay, a record can be made on your My Health Record if you are registered for one.

When is this happening?

The initial EMR Go-Live will take place during November - December 2018.

Subsequent project phases will be planned and progressed over the coming years to further enhance Western Health's provision of Best Care.