It is a priority for Western Health to attract, recruit and support Consumer Advisors from:

- the Aboriginal and Torres Strait Islander community
- People with a disability, or people who care for someone with a disability.
- People from culturally and linguistically diverse backgrounds.
- People from LGBTQI+ communities
- People with an interest in improving
- women's and children's services
- People from all age groups
- People with an experience of mental
- health services
- People of diverse socio economic
- status
- Young people

PROUD OF OUR

Consumer Advisors are part of the Western Health community and should reflect the diversity of our community

## WE BELIEVE IN MAKING ADFFERENCE

## Enquire:



consumers@wh.org.au

*your* Culture | *your* Ability | *your* Identity We welcome you at Western Health





BECOME A CONSUMER ADVISOR TODAY

## lestern Health

Be heard. Be part of the change.

Who is a Consumer Advisor?

A Consumer Advisor is a member of our community who can voice a lived experience of health care at Western Health.

They participate in committees, focus groups, projects and a range of other activities to ensure the patient perspective is always considered. The Consumer Advisor role may include:

•Advocating for issues that impact consumers.

•Supporting Western Health to represent the many varied voices of the community.

 Consultation on committees to ensure a lived experience voice is heard.

• Partnering with staff at Western Health to ensure consistent Best Care outcomes.

Participating in discussions and focus groups on current projects at Western Health.

• Reviewing and updating documentation to represent the community voice.

• Working with Health Care Workers to improve patient outcomes.

Collaborating with staff on co-design projects.

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