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Drop this form into the feedback boxes located at the main reception.

Contact us  
Call : 1800 31 96 31

Email: [feedback@wh.org.au](mailto:feedback@wh.org.au)

Post to  
Feedback (Patient Representatives)  
Sunshine Hospital  
176 Furlong Road,  
St Albans 3021

What if my issue is urgent?  
Talk to the nurse in charge or the manager of the department or area.

# Feedback Form

*Tell us what you think*



*Help us to improve your hospital*

Author: Assunta Morrone  
Date: October 2017  
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Next Review date: October 2020

This material has been reviewed and approved by patients, families and staff.



**Western Health**

*Together, caring for the west*

Tell us what you think. Your feedback will help us to improve our services. You can write in your own language.

**Arabic**

عربي – أخبرنا برأيك. رأيك سوف يساعدنا على تحسين خدماتنا. بإمكانك الكتابة بلغتك.

**Burmese-မြန်မာဘာသာ** - သင့်ထင်မြင်ယူဆချက်ကို ပြောပြပါ။

သင့်က ပြန်လည်အသိပေးခြင်းဖြင့် ကျွန်ုပ်တို့၏ ဝန်ဆောင်မှုများကို ပိုမိုတိုးတက်စေရန် အထောက်အကူ ဖြစ်စေပါမည်။ သင်ပြောနေကျ ဘာသာစကားဖြင့် ရေးနိုင်ပါသည်။

**Croatian -Hrvatski** – Recite nam što mislite. Vaše mišljenje će nam pomoći da poboljšamo naše usluge. Možete pisati na hrvatskom jeziku.

**Dinka-Thuɔŋjäŋ** – Lək yok kəduɔŋ ye tak. Kəduɔŋ ba dhuk nhom abī yok kuɔny alɔŋ c̣k loiloɪ kuaany ye ku looi. Yin aləu ku ba gät ee thuɔŋdu.

**Greek-Ελληνικά** - Πέστε μας τι σκέφτεστε. Τα σχόλια και οι προτάσεις σας θα μας βοηθήσουν να βελτιώσουμε τις υπηρεσίες μας. Μπορείτε να γράψετε στα ελληνικά.

**Italian-Italiano** - Diteci la vostra opinione. I vostri commenti ci aiuteranno a migliorare i nostri servizi. Potete scrivere nella vostra lingua.

**Macedonian-Македонски** – Кажете ни што мислите вие. Вашето мислење ќе ни помогне да ги подобриме нашите услуги. Можете да ни пишете на вашиот мајчин јазик.

**Serbian-Српски** – Реците нам ваше мишљење. Ваш коментар ће нам помоћи да побољшамо наше услуге. Можете писати на вашем језику.

**Simplified- Chinese**

简体中文 – 请把您的想法告诉我们。您的意见能帮助我们改善服务。您可用中文书写意见。

**Spanish-Español** - Díganos qué piensa. Su opinión nos ayuda a mejorar nuestros servicios. Puede escribir en su propio idioma.

**Vietnamese-Tiếng Việt** – Mời quý vị phát biểu ý kiến cùng chúng tôi. Ý kiến đóng góp của quý vị sẽ giúp chúng tôi cải thiện các dịch vụ của mình. Quý vị có thể viết câu trả lời bằng ngôn ngữ của mình.

**Would you like us to contact you?**

Yes  No

Name: .....

Phone: .....

Email: .....






Optional UR NO: (patient ID number)  
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Please select site/sites where you received care

- Sunshine Hospital
- Footscray Hospital
- Williamstown Hospital
- Sunbury Hospital
- Hazeldean
- Drug Health Services
- Community/Home Based Services
- Other: .....

**Friends and Families Question**

**How happy would you be for your friends or family to receive care from us?**

Extremely happy	Happy	Neither happy or unhappy	Not happy	Extremely unhappy
				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us about your experience over the page.....

