Issue 5, April 2012

Central Communication Centre

Exciting news for Western Health Medical Imaging!

WHMI strives for excellence and is committed to continuous improvement. We acknowledge the importance of maintaining a professional service for our referrers and we are dedicated to providing a high quality service.

WHMI is excited to announce the introduction of a new *Central Communication Centre* aimed at providing you with a priority service for access to our bookings, patient results and general enquiries.

We have an experienced team of booking specialists available to respond to your individual needs, making your patient's journey through Medical Imaging a more personalized experience. We aim to provide you with timely patient results, accurate and up to date information and minimal wait times for appointments.

This priority service begins on Tuesday, 8th of May. Please call 8345 6234 and select option 3 to speak with one of our booking specialists.

WHMI facilities are licensed under the Medicare Agreement. Our WHMI team will bulk bill all eligible Medicare patients with <u>No out of pocket costs</u>, whose referral and examination complies with Medicare guidelines

Mammography at WHMI

Western Health Medical Imaging now provides BreastScreening and a Diagnostic mammography service.

Breast cancer is the second most common cause of cancer-related death in Australian women. In 2007 a total of 2,680 Australian women died from breast cancer.

Our new Sunshine BreastScreen service is part of BreastScreen Victoria and plays an important part in preventative health. The quick 10 minute screening appointment is a non-invasive and unimposing screening tool which is available to all well women with no new breast symptoms between the ages of 40-70.

To make an appointment with BreastScreen Victoria, **Please call 13 20 50.**

Western Health Medical Imaging also has a diagnostic mammography facility available, these are conveniently located at both our Footscray and Sunshine Hospitals. These sites are equipped with state of the art, low dose, full field digital mammography machines. Our machines offer a low radiation dose, quick scan times and larger detectors, ensuring an overall positive experience for a diverse range of patients and their needs. Our Diagnostic services are available to all symptomatic women, women with a family history, or a history of breast disease.

For all Diagnostic Mammogram enquires please call 8345 6234





For more information please contact Leesa Myers Marketing Liaison Officer WHMI Email: <u>leesa.myers@wh.org.au</u> Phone; 0404 595 111 or 9393 0202

To stop receiving news updates please fax back to 9393 0306