

General Practice Update

Newsletter of the Western Health General Practice Liaison Unit

Important service update from Western Health

Western Health is pleased to announce the availability of new critical care services at Sunshine Hospital. The addition of Intensive Care and Cardiac services has enabled a realignment of services across both Footscray and Sunshine Hospitals.

Many wards and clinics have moved to new sites or new locations within the same hospital. Please refer to the attached list of services for more information. These changes allow us to maximize the Acute Services Building at Sunshine Hospital and support the new critical care services with supporting services. Ambulance Victoria are aware of the service changes and will ensure that patients are taken to the most appropriate site. We have attached an updated directory of service locations and contact details.

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Key service changes affecting GPs

- Neurology and Stroke services are now only at Sunshine Hospital. Please ensure any neurology patients that you refer to Emergency are directed to attend Sunshine Hospital
- Oncology Services including Day Oncology, have moved to Sunshine Hospital. The Symptom Urgent Response Clinic (SURC) has also moved so patients with oncology symptoms that require review should be directed to attend Sunshine Hospital.
- Intensive Care Unit open at Sunshine and Footscray. Adult ICU only (no paediatric ICU service)
- Cardiac Catheter Lab has now opened at Sunshine however the Acute STEMI service remains at Footscray Hospital until further notice
- Cardiology inpatients are now at both Sunshine and Footscray sites
- Major surgical services remain at Footscray site including # NOF service
- Referral pathways and contacts for Specialist Clinics have not changed.

Service Directory

Specialty	Footscray Hospital	Sunshine Hospital	Williamstown Hospital	Sunbury Day Hospital
<i>Emergency</i>	✓	✓	✓	
Intensive Care (Adult only)	✓	✓		
Medicine (Adult)				
Acute aged care		✓		
Addiction Medicine	✓			
General Medicine	✓	✓		
Endocrine	✓	✓		
Dialysis	✓	✓		✓
Gastroenterology	✓	✓		
Geriatric Evaluation & Management	✓	✓	✓	
Geriatric Evaluation & Management (secure)		✓		
Infectious Diseases	✓	✓		
Medical Ambulatory Day Unit	✓ (limited)	✓ (main centre)		
Medical Infusions				✓ (limited)
Nephrology	✓	✓		
Neurology		✓		
Oncology		✓		
Palliative care		✓		
Respiratory	✓	✓		
Rheumatology	✓			
Stroke		✓		

Service Directory

Specialty	Footscray Hospital	Sunshine Hospital	Williamstown Hospital	Sunbury Day Hospital
Surgery (Adult)				
Cardiology/Cardiology Geriatric	✓	✓		
Cardiothoracic	✓			
Colorectal General Surgery	✓			
Ear, Nose and Throat	✓	✓		
Endoscopy				✓
General Surgery		✓		✓
General Breast & Endocrine	✓			
Neurosurgery	✓			
Ophthalmology				✓
Oral				✓
Orthopaedics/Ortho Geriatric	✓	✓		
Ortho Geriatric	✓			
Pain Management	✓			
Plastics	✓	✓		
Rehabilitation	✓	✓	✓	
Upper Gastrointestinal General Surgery	✓			
Urology (including day urology)	✓			
Vascular	✓			
Women's & Children's Services				
Gynaecology		✓		
Maternity		✓		
Paediatric ENT		✓		
Paediatric Medicine		✓		
Paediatric General Surgery		✓		
Paediatric Orthopaedics		✓		
Paediatric Plastic Surgery		✓		
Special Care Nursery		✓		

Service contact information

General Enquiries	
Footscray Hospital & Sunshine Hospital	Ph 8345 6666
Williamstown Hospital	Ph 9393 0100
Sunbury Day Hospital	Ph 9732 8600
Emergency Departments	
Footscray Hospital (24 hours) - Adult emergencies	Ph 8345 7234 8am-11pm ask for an Emergency Physi- cian, 11pm-8am ask for the Senior Emergency Registrar
Sunshine Hospital (24 hours) Adult emergencies, paediatric, women's health	Adults Ph 8345 1599 8am-11pm ask for an Emergency Physician 11pm-8am ask for Senior Emergency Registrar Paediatrics Ph 8345 0540 8am-11pm ask for Emergency Paediatric Consultant [if unavailable the Senior Emergency Paediatric Registrar 11pm-8am ask for Senior Emergency Paediatric Registrar
Williamstown Hospital (8am - 11pm), Adult urgent care. The department is not appropriate for time critical emergency or major trauma. <i>For emergen- cies outside opening hours, patients should be re- ferred directly to Footscray or Sunshine hospitals.</i>	Ph 9393 0170 8am-11pm and ask for the Senior Medical Officer
General Practice Integration	
General Practice Integration Coordinator - Bianca Bell (Monday-Friday)	Ph 8345 1735 Mob 0423 295 285
GP Advisor -	Dr Jo Silva (Tuesday only) Ph 8345 0493 Mob 0400 603 967
Fax 8345 1180	
Email gp@wh.org.au	
Website http://www.westernhealth.org.au/HealthProfessionals/ForGPs	

Service contact information

Outpatients			
Adult Outpatients (all sites)		Ph 8345 6490 Fax 8345 6856	
Women's Clinic - Sunshine Hospital		Ph 8345 1727 Fax 8345 1691	
Paediatric Outpatients - Sunshine Hospital		Ph 8345 1616 Fax 8345 1079	
For a list of clinics and referral guidelines visit http://www.westernhealth.org.au/HealthProfessionals/Referrals/Pages/default.aspx			
Clinical Enquiries			
Breast Care Nurses		Ph 8345 6896	
Diabetes Clinical Support (Monday – Thursday 8am – 5pm, Friday 8am – 7pm, Saturday 8.30am – 12.30pm)		Ph 0481 014 496	
Medical Ambulatory Day Unit		Ph 8395 9162 Fax 8395 9199	
To arrange a blood transfusion please review the guidelines and process on the GP Integration website http://www.westernhealth.org.au/HealthProfessionals/ForGPs/Pages/GP-referral-for-patients-requiring-blood-transfusion.aspx			
SURC (Symptom Urgent Response Clinic) for oncology patients		Ph 8395 9159 Fax 8395 9199	
Day Oncology Unit		Ph 8395 9177 Fax 8395 9199	
Orthopaedic Hotline (Monday-Friday 9am-5pm)		Ph 0402 968 483	
Shared Maternity Care Coordinator		Ph 0466 130 457	
All other specialties - page the Unit Registrar via switchboard		Ph 8345 6666	
Endoscopy			
Endoscopy Coordinator		Ph 8345 6982	
Endoscopic Services Clerk/Direct access endoscopy referrals		Ph 8345 6115 Fax 8345 7378	
Health Information			
Footscray Hospital		Ph 8345 6362 Fax 8345 6337	
Sunshine Hospital		Ph 8345 1642 Fax 8345 1648	
Results			
	Footscray Hospital	Sunshine Hospital	Williamstown Hospital
Cardiology	Ph 8345 6466 or 8345 6880	Ph 8345 0313	
Endoscopy	For copies of endoscopy reports ph 8345 6015. For histology results contact Dorevitch ph 9244 0472		
Pathology	All sites - contact Dorevitch Ph 9244 0472		
Radiology	Ph 8345 6234	Ph 8345 1664	Ph 9393 0202
Respiratory	Ph 8345 6169		