

Contact Us

Further information regarding the Western Health Volunteer Program should be directed to :

Volunteer Program Enquiries

Ph: 83959092 or

volunteer@wh.org.au

Volunteer roles

These are some of the current volunteer roles:

- Volunteers In Emergency
- Volunteer Meals Assistance Program
- Visitor Guides
- Opportunity Shop & Fundraising
- Newspaper Trolley
- Library Trolley
- Basic Administration Support
- Tea & Coffee Trolley
- Social Support
- Patient Health Information Centre
- Family Support
- Garden Maintenance

Volunteer Program Support

Western Health is committed to all volunteers within the program. Volunteers are supplied with car parking, a uniform, Identification Badge and security pass.

The program has the support of on site Coordinators and an ongoing training plan that is reviewed annually to meet the changing needs of the volunteer team and the program.

The Volunteer program recognises all volunteers through special events such as National Volunteers Week, service awards, end of year celebrations and specific program get togethers.

Community Engagement

The volunteer program also offers opportunities for students to complete Duke of Edinburgh & community service programs. Limited intake per year however.

Western Health also has ongoing fundraising opportunities for school and community groups via the Western Health Foundation.

Western Health Volunteer Program



Offering relevant and appropriate volunteering opportunities to our local community that support patients, visitors and staff at all Western Health sites



Western Health

Together, caring for the west



Western Health

Western Health Volunteer Program

The Western Health Volunteer Program operates across all Western Health sites–

- Sunshine Hospital
- Western Hospital (Footscray)
- Williamstown Hospital
- Hazeldean Transition Care Unit
- Sunbury Day Hospital.

The program offers volunteering opportunities for our local community to support their health service. The program operates 7 days a week and is closed on public holidays and for a period between December and January each year .



Your commitment

The Western Health Volunteer Program requires a firm commitment of at least 12 months. Most volunteers commit to 1 shift per week. Most shifts range between 3 – 4 hours in length. The shifts are at a set time each week

A commitment is also required that volunteers should attend at least 1 of the ongoing training sessions each year and be able to maintain a phone, email or face to face relationship with their relevant Volunteer Coordinator.

Application Process

- Contact Volunteer Program Enquiry line by phone or email. Your enquiry will be directed to a Coordinator of Volunteers who will contact you.
- Attend interview with relevant Coordinator of Volunteers
- Police Check, WWC, Immunisation Form, application form completed and Referee check.
- Successful checks, Policy & Procedure Induction ID badge /car parking /uniform
- Discussion and sign off of position description and placement into shift and specific volunteer role
- Attend Western Health Orientation

Our Commitment

The Western Health Volunteer Management Team offers on site support and supervision. The program operates over 7 days a week and all volunteers have access to a Coordinator who is at their site.

The Volunteer Management Team are committed to supporting you in your role,



keeping you updated with new and creative roles across all sites and being able to offer specific training opportunities that are relevant to your volunteering experience.

Ongoing Support

The program can offer you:

- Opportunity for training
- Car parking (dependant on space)
- Connection with your local health service
- Expansion of social network
- Meet others from different cultures/ages and backgrounds
- Offer your support by utilising your second language