

Consumer Representative EOI From Cultural Diversity and Community Advisory Committee (CDCAC)

Western Health is seeking a consumer member for its CDCAC. You will be part of a committee comprising staff members and consumers. Your role will be to provide a consumer perspective on issues relating to community issues, patient experience and quality and safety and community engagement. This is a voluntary position.

About Western Health

Western Health provides a range of health services including emergency, elective, medical, surgical, obstetrics, paediatrics, community-based rehabilitation, acute geriatric medicine and subacute services from three acute hospital campuses - Western Hospital (Footscray), Sunshine Hospital Williamstown Hospital and Sunbury Hospital.

Western Health's catchment extends from Footscray and out to the growth corridors of Caroline Springs and Melton, up to Sunbury and down to Werribee. It numbers approximately 690,000 people and is growing at 4% per annum.

Western Health Strategic Plan 2015-2020

EMBODYING THE VALUES OF:

- Compassion
- Accountability
- Respect
- Excellence
- Safety

ACHIEVING THE OUTCOMES OF:

- The best care for all our patients
- Improved health outcomes for our community
- Reduced waiting for patients and staff
- Partnerships that provide services where they best meet care needs
- Leading translational and health service research
- The best use of constrained resources



About the Committee:

Membership:

The membership consists of 8- 12 consumer representatives, two Western Health Board Members, two Western Health Executives and Secretariat.

4. ROLE AND PURPOSE

The role and purpose of Community Advisory Committees are outlined in Community Advisory Committee Guidelines, Victorian Public Health Services and include:

- To provide direction and leadership in relation to the integration of consumers, carers and community views into all levels of the health service operations, planning and policy.
- To advocate to the board on behalf of the community consumers and carers.

Purpose

The Community Advisory Committee:

- Enables participation across the whole health service rather than representing the sole participation strategy of the public health service
- Provides a central focus for all strategies and mechanisms for consumer, carer and community participation in the public health service
- Provides strategic advice, from a consumer carer and community member perspective, in relation to health service policy and service to the community including all major initiatives and changes
- Advises the public health service on community issues and in relation to its communication with the communities it serves.

Objective:

4. SPECIFIC OBJECTIVES

- 4.1. To review and support health service planning, to reflect the needs of our community members.
- 4.2 To foster engagement, consultation and participation with consumers, carers and community members from the target groups listed in 4.1 as well as the broader community
- 4.3 To identify and advise the Board of the key priority areas for planning and policy development on behalf of consumers, carers and community members in the Western region
- 4.4 To facilitate the integration of consumer, carers and community views with Western Health service delivery initiatives.

The role of a consumer member

- The role of consumer member/s will be to bring a consumer perspective to the issues discussed at the Committee,
- Provide advice on how to report information back to the community.
- Provide advice on how to improve the service form a consumer perspective.
- Advocate on behalf of Consumers Carers and Community members.

As the successful applicant you will be required to

- Participate in complex discussions with healthcare professionals and articulate the potential issues that confront patients, families and carers who receive services from Western Health whilst also embracing a broader view.
- Be able to listen to differing opinions and work constructively with fellow committee members and staff and management.
- Demonstrate a basic knowledge of the Australian public health care system.
- Abide by Western Health's Privacy and Confidentiality policy
- Be 18 years of age or over

- Be able to physically attend a minimum of four meetings a year
- Actively participate in meetings or any additional activities arising from the work of the Committee
- Reside in the primary patient catchment of Western Health. The Western Health catchment includes the local government areas of Hobson's Bay, Brimbank, Maribyrnong, Hume, Melton, Wyndham
- Be a Western Health, patient carer or family member of patient, or a former patient.

Meetings

1st Wednesdays Bi Monthly

Feb, April, June, Aug, Oct, Dec

5.30 to 7.30

Footscray Board Room

Term of Appointment

3 years terms with a maximum of two terms. Annual review

Support

Successful candidates will be provided with:

- Access to car parking.
- An orientation to the Committee
- Support from the Committee Secretariat and Chair
- Support from the Manager of Community Participation and Cultural Diversity
- Access to education and training

ⁱ Community Advisory Committee guidelines, Victorian Public Health Services, Victorian Government 2006