

Consumer Representative EOI From Deteriorating Patient Committee

Western Health is seeking a consumer member for its Deteriorating Patient Committee. You will be part of a committee comprising staff members and consumers. Your role will be to provide a consumer perspective on issues relating to recognising and responding to acute clinical deterioration in health care. This is a voluntary position.

About Western Health

Western Health provides a range of health services including emergency, elective, medical, surgical, obstetrics, paediatrics, community-based rehabilitation, acute geriatric medicine and subacute services from three acute hospital campuses - Western Hospital (Footscray), Sunshine Hospital Williamstown Hospital and Sunbury Hospital.

Western Health's catchment extends from Footscray and out to the growth corridors of Caroline Springs and Melton, up to Sunbury and down to Werribee. It numbers approximately 690,000 people and is growing at 4% per annum.

Western Health Strategic Plan 2015-2020

EMBODYING THE VALUES OF:

- Compassion
- Accountability
- Respect
- Excellence
- Safety

ACHIEVING THE OUTCOMES OF:

- The best care for all our patients
- Improved health outcomes for our community
- Reduced waiting for patients and staff
- Partnerships that provide services where they best meet care needs
- Leading translational and health service research
- The best use of constrained resources



About the Committee:

Membership:

The Deteriorating Patient Committee meets monthly unless otherwise determined or required. There must be minimum number 11 of meetings per annum.

A quorum shall exist of no less than 50% members.

Documents and correspondence relating to Deteriorating Patient Committee meetings may be confidential. If in doubt, Members should consult with the Chair.

Meetings will be held in person. – With video link available across sites (Footscray and Sunshine Hospitals)

Purpose:

The purpose of this Committee is to provide leadership and coordination to establish and maintain systems that ensure prompt and reliable recognition of and response to clinical deterioration. This is achieved by compliance with the Standard (standard 8 from Nov 2017): National Consensus Statement for Recognising and Responding to Clinical Deterioration of the National Safety and Quality Health Service Standards.

The Committee works with other staff, departments, services and consumers to develop, implement and evaluate initiatives to achieve Best Care.

Objective:

The Committee works with other staff, departments, services and consumers to develop, implement and evaluate initiatives to achieve Best Care.

To achieve Best Care the Committee will undertake the following actions:

Effective Care:

- Develop systems for early recognition and response to early deterioration
- Review information collected around Standard 9 recognitions and response systems and track outcomes and changes in performance over time.
- Review RRT and Code Blue data in relation to emerging trends and make recommendations where appropriate.
- Ensure that appropriate mechanisms are in place for recording physiological observations that incorporates triggers to escalate care when deterioration occurs
- Determine when and whether education, training and / or appropriate resources is required and make recommendations where appropriate
- Review Annual Mandatory Competency rates and make recommendations to Education Committee where appropriate.

Co-ordinated care

- Oversight of organisational compliance with the National Safety and Quality Health Service (NSQHS) Standard 9
- Developing and regularly reviewing the effectiveness of governance arrangements including policies, procedures and /or protocols that are consistent with the requirements of the National Consensus Statement

Safe Care

- Ensuring the clinical workforce is able to respond appropriately when a patient's condition is deteriorating

- Review & report on equipment and medications required in the response to clinical deterioration.
- Maintain a clinical workforce that is aware of and adheres to the appropriate escalation and review processes for the patient who is deteriorating and that any gaps are identified and appropriately managed

Patient Centered Care

- Ensuring there is an appropriate process for patients, families and carers to be informed about, and supported so that they can participate in recognition and response systems and processes
- Ensuring that information about advance care plans and treatment-limiting orders is in the patient clinical record, where appropriate
- Ensuring that a process enabling patients, families and carers to initiate an escalation of care response is in place and managed appropriately

The role of a consumer member

- The role of consumer member/s will be to bring a consumer perspective to the issues discussed at the Committee,
- Provide advice on how to report information back to the community.
- Provide advice on how to improve the service form a consumer perspective.
- Advocate on behalf of Consumers Carers and Community members.

As the successful applicant you will be required to

- Participate in complex discussions with healthcare professionals and articulate the potential issues that confront patients, families and carers who receive services from Western Health whilst also embracing a broader view.
- Be able to listen to differing opinions and work constructively with fellow committee members and staff and management.
- Demonstrate a basic knowledge of the Australian public health care system.
- Abide by Western Health's Privacy and Confidentiality policy
- Be 18 years of age or over
- Be able to physically attend a minimum of four meetings a year
- Actively participate in meetings or any additional activities arising from the work of the Committee

- Reside in the primary patient catchment of Western Health. The Western Health catchment includes the local government areas of Hobson's Bay, Brimbank, Maribyrnong, Hume, Melton, Wyndham
- Be a Western Health, patient carer or family member of patient, or a former patient.

Meetings

The Deteriorating Patient Committee meets from 1.30 pm to 3pm on the third Monday of every month in the ICU seminar rooms - Footscray and Sunshine Hospitals (*via video link*)

Term of Appointment

12 months

Support

Successful candidates will be provided with:

- Access to car parking.
- An orientation to the Committee
- Support from the Committee Secretariat and Chair
- Support from the Manager of Community Participation and Cultural Diversity